

Introducing the  
**Pruretire website**  
**[www.pruretire.co.uk](http://www.pruretire.co.uk)**

Self-service pension website



## › Helping you control your pension fund



1. **www.pruretire.co.uk is a user friendly website that gives you 24 hour access to details of your pension fund. A tried and tested website that is quick and simple to navigate around**
2. **A comprehensive website that enables you to:**
  - › View the current value of your pension fund
  - › Illustrate the pension that you could buy when you retire
  - › Access information on fund prices and fund factsheets
  - › See transactions on your account
3. **The website offers you the ability to:**
  - › Review or change your investment choices at any time
  - › Model different pension contributions and how different investment returns could impact your benefits
  - › Change personal details
  - › Where available, update and amend your contribution
4. **Within the website you can:**
  - › Download useful and important literature
  - › Access links to pension information websites
5. **Security is paramount; therefore the website can only be accessed using the unique username and password that you create.**

Please note that some functionality is not available to everyone and is dependant on agreement with your employer or the Trustee of the scheme.

The system is very intuitive and easy to use but if you have any issues or questions when registering or logging on, please call for support on **0845 301 3009**.

AVC customers should call **0845 6000 343**. Lines open 8.30am – 6pm (Mon – Fri).

# ➤ Getting started

You need to register in order to benefit from this member website.

Please follow the steps below:

1. The first time you access **www.pruetire.co.uk** you need to create your own:

- Login name
- Password
- Security question and answer

2. Await receipt of your PIN (if you chose email or SMS text message this should be instantaneous upon completion of registration).

The screenshot shows the 'New User Registration' page on the Prudential website. The page has a red header with the Prudential logo and navigation links for 'Login' and 'Register'. A sidebar on the left contains a 'Reminders' section with links for 'Login Name Reminder', 'Reset Password', and 'Reset PIN'. The main content area is titled 'New User Registration' and includes instructions for creating an account. It lists password requirements: at least 8 characters, including numbers, upper and lower case letters, and a special character. A security code is displayed as a grid of characters. Below this, there are input fields for National Insurance Number, Login Name, Password, Confirm Password, Security Question, Security Question Answer, Your Email Address, Confirm Email Address, and Mobile Telephone Number. There is also a checkbox for 'I have read and agree with the Terms and Conditions'. At the bottom, there are 'Save' and 'Reset' buttons.

3. Go to **www.pruetire.co.uk** and insert your login name

The screenshot shows the 'Log In - Step 1' page on the Prudential website. The page has a red header with the Prudential logo and navigation links for 'Login' and 'Register'. A sidebar on the left contains a 'Reminders' section with links for 'Login Name Reminder', 'Reset Password', and 'Reset PIN'. The main content area is titled 'Log In - Step 1' and includes the instruction 'Please enter your Login Name'. There is an input field for 'Your Login Name' and a 'Next' button.

4. Insert the characters, which are randomly selected from your password and PIN

The screenshot shows the 'Log In - Step 2' page on the Prudential website. The page has a red header with the Prudential logo and navigation links for 'Login' and 'Register'. A sidebar on the left contains a 'Reminders' section with links for 'Login Name Reminder', 'Reset Password', and 'Reset PIN'. The main content area is titled 'Log In - Step 2' and includes the instruction 'Please fill in random characters of your Password and PIN'. There are input fields for 'Your Password' (character 1, 2, 3) and 'Your PIN' (number 1, 2, 3). There is a 'Login' button at the bottom.

5. Use the left hand menu items to navigate through the site...

Here are some examples of what you can do...

➤ Monitor the value of your pension fund's performance under "My Investment" page.

Fund	Value
Prudential Global Equity	£ 5.12
Prudential Overseas Equity Pension	£ 2,170.48
Prudential UK Pension	£ 1,886.36
Prudential UK Equity (Pension)	£ 2,871.42

➤ Retirement Option – Use the online planner to analyse the retirement saving you need to provide your desired retirement income.

[www.pru.co.uk](http://www.pru.co.uk)