

Accessibility Statement for NILGOSC Website

This accessibility statement is for www.nilgosc.org.uk. This is the website for the NILGOSC (Northern Ireland Local Government Officers' Superannuation Committee) which is the administering authority for the Local Government Pension Scheme (Northern Ireland).

This website is run by NILGOSC.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen.
- listen to most of the website using a screen reader.

We have also made the website text as simple as possible to understand.

This website is compatible with:
Microsoft Edge, Google Chrome, Safari and Firefox

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- older PDF documents are not fully accessible to screen reader software.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, audio recording or braille:

- email info@nilgosc.org.uk
- call 0345 3197 325

We will consider your request and get back to you in 10 days.

Reporting accessibility problems with this website

We are committed to ongoing accessibility improvements.

If you would like to give us some feedback or are having difficulty accessing this website for any reason, please let us know and we will do our best to resolve the issue.

Enforcement procedure

The Equalities Commission for Northern Ireland (ECNI) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equalities Commission for Northern Ireland \(ECNI\)](#).

Technical information about this website's accessibility

NILGOSC is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

When assessed in November 2019, the previous version of this website was not compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. We are arranging for an assessment of the current redesigned version.

At present we believe the website is in some minor respects not compliant with the Web Content Accessibility Guidelines Version 2.1AA standard.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

A previous version of our website was assessed by Shaw Trust Accessibility Services in November 2019. We received a report outlining the areas of the website that were not compliant.

Following this assessment, we have had our website redesigned with the aim of promoting accessibility and ease of use for all our website visitors. We launched the new version of our website in 2021. This has addressed most of the issues in the report from Shaw Trust. The remaining issues are as set out in this statement.

We are constantly working to improve the website and to resolve the few remaining issues. The website will be assessed by external experts and we will update this Statement at that time.

Non-Accessible Non-HTML Documents

Several non-HTML documents, such as Adobe Acrobat (PDF) files, were encountered. For users to access the content contained within non-HTML documents, these documents should be accessible or have an accessible alternative.

The PDF documents examined had issues that prevented certain users from being able to access the content.

What we are doing to improve accessibility

We have recently launched a new version of our website, which has been designed to be promote accessibility and ease of use for all our website visitors. However, there are still some older PDFs that are within the scope of the regulations and which we need to make accessible. We are currently working through our list of PDFs to make them all accessible, except for content outside the scope of the accessibility regulations described below or where this would present a disproportionate burden.

Disproportionate burden

Although we await an external assessment, we believe our redesigned website complies with almost all aspects of the accessibility requirement, except any content that is not within the scope of the accessibility regulations and those where NILGOSC assesses that correction would present a disproportionate burden.

There are a number of older documents on the website which fall within the scope of the regulations and which are currently available only in a pdf format which does not comply with the accessibility requirement. NILGOSC has carried out an assessment and has concluded that making these documents accessible at this time would place a disproportionate burden on the organisation. This conclusion was reached because the documents appear to be seldom accessed, that it would take considerable time to convert the documents, and that NILGOSC will provide any of these documents in an accessible format on request by a user. Further NILGOSC intends to replace each of these documents with an accessible document when each is updated or amended.

Content that is not within the scope of the accessibility regulations

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. Therefore, we will not fix any PDFs or documents published before that date unless that are essential to providing our services.

In relation to any reasonable request, we can arrange for an accessible version to be made available. Any new documents we publish will meet accessibility standards.

There are also a number of documents developed and funded by third parties (74 at the time of writing). NILGOSC does not have any control over the format of these documents. These include legislation; documents created by the Government Actuary's Department; and documents created by AVC providers including Utmost Life and Prudential.

Preparation of this accessibility statement

This statement was prepared on 21 June 2021.

The old version of our website was last tested in November 2019. The test was carried out by Shaw Trust Accessibility Services.

The current redesigned version of our website will be assessed, and we will amend this Statement at that time.