i-Connect Employer Release Guide



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1. Revision History

Vsn	Date	Updated By	Reviewed By (if applicable)	Details of Amendment
1.1	5 Dec 2022	M Robinson		Drafted for Employers
1.0	15 Nov 2022	K Wright		First Draft

2. Introduction

2.1 About This Guide

This guide summarises all of the significant enhancements introduced in the i-Connect Rhine release for employers. It includes a description of each enhancement and, where appropriate, instructions for configuration and use.

3. Contribution Reconciliation and Remittance Confirmation

In this release, changes have been made to the submission screen to make the screen clearer for users. The payment (remittance) amount and a Reason for Difference field have also been added to enable you to add the amount you will be paying, and a reason should this differ from the expected amount.

3.1 Order of Submission Processing

Due to the addition of the Remittance Confirmation (see Section 3.4), the order in which a submission will be processed has been changed. Should a submission be made with any tolerance warnings, you will be prompted to enter the remittance amount and any reason before the tolerance warnings are flagged. NILGOSC is then able to log in and approve any issues as we currently do.

3.2 Payroll Submission Dashboard

Changes have been made to the submission dashboard to make it easier to read as well as to cater for the remittance amount capture. These changes are listed below.

ecent A	ctivities							
ile Name	e Name Period End Date Expect		Expecte	d Submission Date	Submission Date		Submission Type	Status
LSWRK.csv 01-01-2018 01-01-201		18	15-11-2022 10:34:20		Payroll Upload	Complete		
ubmission Sta	atistics							
Total Number of	Payroll Members Tr	acked by i-	Connect				4	
Omitted Payroll I	Members (present o	on a previo	us submis	sion, and no leaver event process	ed)		0	
Payroll Members	Submitted	4		Payroll Members in Error	0	Acc	epted for Processing	4
Pay Summar	y			Contributions This Period		Co	ntributions Year To Da	te (YTD)
Pensionable Pay	(Period)	£1,208.0	0	Employee Main Contributions	£408.00	Em	ployee Main Contributions	£918.00
Main CARE Pay	(YTD)	£286.00		Employee 50/50 Contributions	£31.20	Em	ployee 50/50 Contributions	£31.20
50/50 CARE Pay	(YTD)	£16.80		Employer Contributions	£1,004.00	Em	ployer Contributions	£1,161.00
				Add Conts/ARCs	£158.00	Add	Conts/ARCs	£158.00
				Shared Cost APCs	£49.36	Sha	red Cost APCs	£50.02
				Employee APCs	£36.00	Em	ployee APCs	£37.00
				Secondary Contributions	£77.00	Sec	ondary Contributions	£77.00
						AVC	Cs	£176.00
Employer Overal Rate (Period)	l Contribution	10.5%		Expected Employer Contribution (Period)	£126.84	Expe (YTE	ected Employer Payments))	£2,432.22
View schedule of	rates			Difference 🗊	+£877.16			
				Total Payments Due (Period)) £1,763.56	Tota	al Payments Made (YTD)	£2,000.00
						Diffe Mad	erence between Payments e and Expected (YTD)	-£432.22
				Total Payments Provided (Period)	£2,000.00	Reas	son for difference (if given) t discrepancy reason	
				Payment Difference	+£236.44			

- The fields have been re-ordered to make the dashboard easier to read. Now there are three columns, one for the Pay Summary, one for the period contributions and a final one for the year-to-date contributions.
- 'Add Conts/ARCs' and 'Secondary Contributions' figures have been added under the 'Contributions This Period' column.
- The 'Secondary Contributions' figure has been added under the 'Contributions Year To Date' column.
- Totals and remittance details have been added to the bottom of the dashboard in the light and dark blue sections.

All previous submissions will have the new layout and any fields where the data was not previously relevant or captured will simply be blank.

3.3 View Schedule of Rates

A link has been added to the dashboard to help users understand the current and previous contribution rates.

Total Numbe	r of Payroll Membe	ers Tracked by i	Connect						4			
Omitted Payr	roll Members (pre	sent on a previo	us submissio	on, and no	leaver event proc	essed)			0	0		
Payroll Members Submitted 4 Pay Summary				Payroll Members in Error 0 Contributions This Period				Accepted for Pro	cessing	4		
								Contributions	Year To Date	(970)		
Pensionable Main CARE I 50/50 CARE	Schee	lule of (contri	buti	on rates		2100.00	Participant and	×	\$918.00 31.20 1,161.00		
	Location	99901							158.00			
	Date Effective From	Date Effective To	Overall Contribu Rate	ition	Primary Contribution Rate	Se Co Ra	condary Intribution Ite	Secondary Contributions (Period)	IHLI Discount	37.00		
	16-11-2020	15-11-2022	9.00%		7.50%	3.5	50%	£50.00	2.00%	37.00		
	15-11-2017	15-11-2020	10.50%		10.00%	4.0	00%	£77.00	3.50%	.77.00		
	15-11-2016	14-11-2017	10.00%		9.00%	2.0	00%	£60.00	1.00%	176.00		
Employer Overall Contribution 10.5% Rate (Period)				Expected Employer Contributions £126.84			£126.84	Expected Employ (YTD)	er Payments	£2,432.22		
View schedu	e of rates			Difference	0		+£877.16					
			1	Total Pay	ments Due (Peri	od)	£1,763.56	Total Payments	Made (YTD)	£2,000.00		
								Difference betwee Made and Expect	en Payments ed (YTD)	-£432.22		
				Total Pay (Period)	ments Provided		£2,000.00	Reason for differe	ince (if given)			
							11 465 11 44					

3.4 Remittance Confirmation

When you proceed with a submission you will be presented with the Remittance Confirmation pop-up. Here you will need to enter the total payment you plan to make. Should the amount differ from the 'Total Payments Due' amount, you will be prompted to add a reason for the difference.

The remittance amount will need to be entered for every submission. However, the reason for any differences will only be required should the amount differ at all from the 'Total Payment Due' amount.

Should you want to provide a reason, even if the amounts are the same, this is possible but not required. For example, an employer may want to add a message to confirm that an earlier issue has now been resolved.

Submitted By	User: devlg							Processed By Us	er:	
Events		Total	Pending	Submitted	Completed	Failures	Errors	Suppressed	F	Progress
New Starter Opt In	Remittan	ce Co	nfirmat	tion					×	
Service Salary	Please co	onfirm	payme	ent amou	int for this	s perio	d)
Contribution	Period End Date	£1,605.56	yments Due ((Period)						
CARE Pay	*Total Payments	to be mad	le	£ 1,70	00.00					
Service Brea	Please include a difference, if app	short expl licable.	anation for t	he Test ro	emittance reason		//			
Member Det	I confirm th the payroll	nat the fi and will	gures supp be paid to	lied are an a DEVLG and A	ccurate record .VC providers a	of the amo as appropri	ounts cale ate.	culated from		
Works Addre	Proceed Back	c								
Leaver		0	0	0	0	0	0	0		
Proceed C	ancel									

The remittance amount, reason for difference (if applicable) and the username of the person who submitted the remittance confirmation will all be available in the Contributions Reconciliation Report.

3.5 Employer Contributions Tolerance

This new tolerance is the permitted difference (greater than or less than) between the provided employer contributions against the 'Expected Employer Contributions' amount. The 'Expected Employer Contributions' amount is calculated using the submitted pensionable pay and the current employer contribution rate. The tolerance will be set by NILGOSC for all payrolls and any new payrolls added going forward.

4. Member Search Improvements

As we enable you to do more at a member level, we need to make sure you can find the member you need. Based on feedback, some changes have been made to the member search function.

4.1 Find More Members

Member search will now look back over the previous six months of submissions, this has been increased from one month.

4.2 Improved User Experience

The member cards used to display the search results have been improved to help identify a member's status. Colour-coded borders have been added to the left-hand side of the cards, with green signifying that a member is active while red shows that a member is inactive. The status of the member is also shown in the new status field on the card.

lember Search									
1 result(s) for AA123555B									
Employer Name	Payroll Name	Payroll Reference	Period End Date	Status					
Location 99901	P1	PAY65	01 January 2018	ACTIVE					
Upload Active Member Do	cuments Upload Lea	ver Documents View Doc	cument History						

5. Small Improvements and Bug Fixes

Some small updates and fixes have been made as part of the Rhine release.

Contact Us Form Error

It was reported that users were seeing validation errors when trying to submit the Contact Us form. The issue has been fixed in this release.

Underlying Technology Update

i-Connect utilises a number of different technologies to support the product. These technologies are regularly updated to mitigate or prevent security vulnerabilities and remove bugs. This release sees updates to two of these technologies, however there will be no user impact.